



# Senior Living Platform



## Solutions for Senior Living Facilities

Whether you are looking to automate one facility or one hundred, VisualTouch understands that each senior living facility has unique needs. That's why our solution encompasses a wide range of features allowing you to offer residents flexibility and control of their lifestyle options. VisualTouch is a state-of-the-art retail and hospitality solution that enables you to expand and modernize your services so you can gain a competitive edge.

### Improve efficiency, cut costs, and increase revenue with these features:

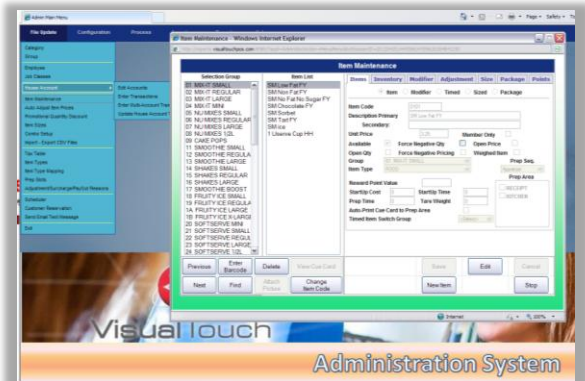
- ✓ **Flexible meal plans** and payment options with fully integrated billing system—gain a competitive advantage by offering choices: meal plans, points, incline/decline accounts, credit cards, loyalty programs, gift cards and department charges
- ✓ **One-card access system**—provide community-wide convenience for access and purchases, using your existing cards if desired
- ✓ **Specialized on-site services**—offer concierge, housekeeping, beauty & barber, and other services
- ✓ **Varied dining venues**—include choices like cafes and bistros, as well as fine dining experiences
- ✓ **Convenient retail outlets**—provide gift shops, convenience stores, boutiques, and more
- ✓ **Real-time Online reports and management**—offer transparency to residents and their families
- ✓ **Fully integrated billing system** help you capture all charges, improve revenue, reduce theft, and more
- ✓ **Visual VDS System** (Kitchen Display System) helps you increase efficiency in your kitchen



## Casual Dining

Casual dining venues, such as cafés, bistros, and coffee shops, are usually favorites with most residents. With VisualTouch, you can eliminate long lines and keep your residents happy using our intuitive POS screen design and lightning-fast transaction processing.

- Intuitive POS screen design gives you a more efficient sales process
- Flexible payment options—including meal plans, incline/decline accounts, credit/debit cards, and gift cards—provide convenience
- VisualTouch™ POS is always ready when you are! System redundancy capability ensures that if your network goes down, your POS keeps going as a standalone and posts transactions to the server as soon as it becomes available again.
- Scale items with auto tare at each price level, further enhancing customer throughput.
- Multiple Company, location and terminal management from the comfort of your office chair.
- Track client files in house for Meal Plans, Charge/Debit special orders, departmental charges and more.
- Gift Card, Credit Note and Gift Certificate issuance and redemption tracking, with bar coded receipts
- Integrated credit and debit authorization through financial institutions and processors across North America
- Automatically recognizes item combos when entered as separate items and adjusts prices to reflect combo price.
- Order parking and quick recall feature allows the line to keep moving and increases throughput.
- Optional on-screen photo ID for cashier visual verification at point of sale.



### Table Service Point of Sale

VisualTouch provides the tools your senior living community needs to handle resident reservations, seating, ordering, and delivery with ease. You will be able to impress your residents with a fine dining experience that includes personalized service.

- Restaurant-style seating system makes a difference: reserve tables, identify open tables and occupied tables at a glance
- Process orders by course to pace meal preparation with delivery to the table
- Merge tables and checks with ease
- Personalized service features, such as birthday alerts and allergy warnings, will improve resident satisfaction
- Accept a variety of payment types including meal plans, incline/decline accounts, credit/debit cards, and gift cards
- Tableside ordering with wireless handheld tablets allows for personalized streamlined service for residents
- Resident order history is just a click away with VisualTouch's intuitive user interface allowing personalized service

The Visual Cloud enterprise solution allows key decision makers the ability to consolidate performance data across multiple sites and compare with similar units within the same metropolitan area, region or country in real time. It enables assisted and senior living community providers to track, analyze, and manage their operations beyond the capability of a standard POS system and current ALF business practices. Please call or email us for more information or an in-depth demonstration.

VisualTouch POS Solutions ❖ POS Well Done ❖ 1-855-513-8877 ❖ info@VisualTouchUSA.com

